



Patient safety programme

Context

Around 8-12% of hospital admissions are associated with one or more adverse events (injury caused during medical management). To prevent such incidents occurring and to create a proactive safety culture, the Berwick report recommends a number of actions including ensuring patient and carer voice is heard at all levels in organisations, NHS organisations developing a learning culture and sharing of best practice, and also the importance of data transparency. Our programme aims to address these areas.

Outputs

Quality and Safety Champion Network	<ul style="list-style-type: none"> Develop network of patient safety champions to be involved with the work of our NW London partners and ICHP Support members to develop skills needed to be effective champions
Standardising junior doctor communications	<ul style="list-style-type: none"> Create universal provision of NHS.net email for doctors throughout training in NWL, with the opportunity to roll this out nationwide
System safety observatory	<ul style="list-style-type: none"> Develop observatory of safety-relevant data across local health system to provide a holistic and predictive picture of system safety
Pressure ulcer prevention	<ul style="list-style-type: none"> Diffuse pressure ulcer prevention and management best practice across NWL Engage with health and social care providers in a pressure ulcer prevention strategy / campaign
Teamwork and culture	<ul style="list-style-type: none"> Develop initiative to promote openness and candour at work amongst NWL staff

Objective

- To ensure patient and carer views are heard at all levels as critical indicator of safety
- To develop strong ethic of team learning and a shared responsibility for patient safety
- To help develop transparent NWL-wide data on patient safety
- To support organisations to adopt and diffuse best practice in patient safety

Desired outcomes

	<ul style="list-style-type: none"> To improve the quality of prescribing amongst junior doctors
	<ul style="list-style-type: none"> To increase the number of partner organisations and care homes delivering best practice pressure ulcer prevention services/ strategies
	<ul style="list-style-type: none"> To develop patient safety champion capabilities within organisations To increase the number of member organisations with active patient safety engagement programmes
	<ul style="list-style-type: none"> To improve collaboration and opportunities for continual learning To spread adoption of the Health Foundation Patient Safety Framework To build an agreed best-practice set of measures to define patient safety
	<ul style="list-style-type: none"> To improve team working and culture, resilience and wellbeing, in order to reduce absenteeism and improve patient care