



Neurorehabilitation

OBJECTIVE

- To roll out a web based tool to facilitate the referral process within the neuro-rehab system from acute wards through to inpatient neuro-rehabilitation and onwards to community neuro-rehabilitation.
- To deploy 2 neuro-navigator roles; one in inner NWL and one in outer NWL for the period of one year.

ISSUE BEING ADDRESSED

In NWL there are challenges within the system, which limits patient’s access to appropriate and timely neuro-rehabilitation following an Acquired Brain Injury. This affects overall patient experience and outcomes. The current care pathway for patients with acquired head injury relies on access services with multiple providers, which is very fragmented and difficult to navigate.

KEY OUTPUTS

1. Commission the recruitment of 2 Neuro Navigators plus an admin role to support them
2. Deliver a series of fortnightly WebEx's, on site information exchange and user manuals (to all stakeholders)
3. Deploy a referral IT system (Badgernet) with agreed standards to enable timely access to rehab

Developing people across the NHS

- Effectively train the NHS stakeholders to ensure we can achieve 90% compliance with referral tool usage

Achieving better health outcomes

- Reduce referral time to assessment and admission in order to speed up recovery and reduce length of stay by 18% (12.87 days)
- Improve patient and staff satisfaction with new referral system

Building social capital

- Bring together Commissioners, academia, NHS England, and clinical teams to increase transparency around this improved referral process.

Generating and spreading knowledge

- Secure speaker slots at two North West London conferences

Contributing to economic prosperity

- Contribute to system target of 85% saving of £294K in DTOC spend (tri-borough)
- Save approximately £750 per patient

DIRECT BENEFITS TO MEMBER ORGANISATIONS

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|---|--------|
| Patients | 10,000 |
| Staff | 200 |
| NHS organisations participating in collaborations | 15 |
| Non-NHS organisations participating in collaborations | 3 |
| Sites implementing and spreading innovation | 15 |
| Other AHSNs implementing project / programme | tbc |

TIMELINE

July 2014 to Oct 2016